Cody Veerkamp

Seeking employment as a Network Engineer.

528 W Pierson St
Greenfield, IN 46140
(317) 512-0812
cveerkamp@avtechy.com

EXPERIENCE

NineStar Connect, Greenfield, IN— *Network Engineer*

March 2015 - PRESENT

- Install and maintain LAN/WAN hardware, software and networks involved in voice, data and video communications for internal and external customers.
- Provides Tier III support for ISP customers.
- Upgrades and maintains external ISP network (Servers, switches, databases, etc.)
- Provide training and support for NineStar employees

NineStar Connect, Greenfield, IN— *Support Center Analyst*

October 2012 - March 2015

- Provide customer support by taking incoming calls and chat sessions regarding service problems,
- Questions or concerns, including email, web authentication, loss of service, and other associated issues.
- Testing of returned equipment and either disposing of it or returning to field
- Provide answering/dispatching services to business customers

EDUCATION

IUPUI, Indianapolis, IN — *Computer Information Technology*

August 2008 - December 2012

Studied Computer Information Technology, with a focus in web programming. Did not complete degree.

PROJECTS

Strand Theatre Shelbyville, Inc. — *Volunteer Board Member*

2007 - Current

The Strand Theatre is a non-profit, all volunteer "old" theatre, located in Shelbyville, IN. The Strand is committed to bringing a variety of entertainment to our theatre, while making it accessible for the novice to the professional.

SKILLS

Knowledge in Cisco protocols and technologies (IOS, IOS-XE, IOS-XR, Trunks, Dot1q, STP, PIM, MPLS, ASR [9000s, 1000s, 920, 901], Catalyst [2960, 3560, 3650, 3850, 7600], Metro [3400, 3750])

Linux server Administration (Postfix, Apache, MySQL/MariaDB, DHCP, DNS, TACACS)

Fiber technologies and protocols (Multimode, singlemode, APC/UPC, BiDi, CWDM/DWDM, GPON)

Creating and implementing complex network designs and upgrades

Carrier network maintenance and troubleshooting

IP & IPTV protocols and services

Programming in HTML/CSS, PHP/MySQL, Python

High level problem solving

AWARDS

5-years at NineStar Connect

CCNA Routing & Switching